



# AstroVPN<sup>TM</sup> LLC

## Transparency Report

Last Revised: 5/8/2022



## Document Overview

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### **Requirement of Due Process**

All legal and law enforcement requests that we receive must strictly adhere to the due process of law and be subject to judicial oversight. It is not AstroVPN's intention to make law enforcement's job any easier or harder.

### **Respect Privacy**

AstroVPN limits the amount of personal information collected about its users in the interest of offering the highest level of user-sided privacy. This document is created with the intention of quantifying requests received from law enforcement in the interest of full transparency with our user base and the public.

It is our absolute priority to maintain the integrity of and protect the personal information the AstroVPN service collects about its users. We do not sell, rent, or give away any of your personal information.

### **Provide Notice**

It is our policy and obligation to notify the public and our customers of subpoenas and other legal processes requesting their personal information, whether that legal process comes from the government or private parties involved in civil litigation, unless prohibited.

# Report Data

## Jurisdictional Obligations

The United States government and other government agencies around the world control the amount of information that organizations (like AstroVPN LLC) can disclose to the public/a user base with regards to legal inquiries such as, but not limited to, subpoenas. For this reason, we as an organization display information about these inquiries to the highest level we are able to under current law in the United States, through recurring half-year transparency updates.

## Commitments to You

The statements listed below are commitments we stand by as an organization that stand true as of the last revision date. Should a commitment change in concurrence with a legal process, the statement will be redacted in the next revision.

- AstroVPN has never sold, traded, shared, or distributed personal information about its customers with a third party.
- AstroVPN has never lowered or altered levels of encryption at the request of a government entity.
- AstroVPN has never shared customer information with a government agency with regards to a pending or ongoing investigation.
- AstroVPN has never deployed or installed software/hardware as instructed by the government.
- AstroVPN has never provided or installed backdoor system access to a third party to critical IT infrastructure.

# Transparency Report

## U.S Administrative Subpoenas

United States Administrative subpoenas are legal inquiries directly issued by a United States government agency without judicial oversight (such as those issued by the Securities and Exchange Commission and the Federal Trade Commission).

YEAR	RECEIVED	ANSWERED	IN PROCESS	ACCOUNTS EFFECTED
2022 1H	0	0	0	0
2021 2H	0	0	0	0
2021 1H	0	0	0	0
2020 2H	0	0	0	0
2020 1H	0	0	0	0
2019 2H	0	0	0	0

## Civil Subpoenas

Civil subpoenas include subpoenas for customer information received from civil litigants, such as those issued pursuant to the Digital Millennium Copyright Act (DMCA).

YEAR	RECEIVED	ANSWERED	IN PROCESS	ACCOUNTS EFFECTED
2022 1H	0	0	0	0
2021 2H	0	0	0	0
2021 1H	0	0	0	0
2020 2H	0	0	0	0
2020 1H	0	0	0	0
2019 2H	0	0	0	0

# Transparency Report

## Court Orders

These orders are issued by a judge or magistrate including but not limited to 18 U.S.C. § 2703(d), 18 U.S.C. § 2705(b), and MLAT orders. Specific orders (such as search warrants and trap and trace orders) will be reported under the more specific section and not totaled here.

YEAR	RECEIVED	ANSWERED	IN PROCESS	ACCOUNTS EFFECTED
2022 1H	0	0	0	0
2021 2H	0	0	0	0
2021 1H	0	0	0	0
2020 2H	0	0	0	0
2020 1H	0	0	0	0
2019 2H	0	0	0	0

## Mutual Legal Assistance Treaty

Court orders clearly identified to be requested from a foreign government through the Mutual Legal Assistance Treaty (MLAT) CRM 276 process.

Should requests be received, the requesting country (or countries) will be listed within the country column along with the appropriate received, answered, in process, and accounts affected values.

YEAR	COUNTRY	RECEIVED	ANSWERED	IN PROCESS	ACCOUNTS EFFECTED
2022 1H	N/A	0	0	0	0
2021 2H	N/A	0	0	0	0
2021 1H	N/A	0	0	0	0
2020 2H	N/A	0	0	0	0
2020 1H	N/A	0	0	0	0
2019 2H	N/A	0	0	0	0

# Transparency Report

## Trap and Trace (PRTT) Orders

Only includes requests for pen register/trap and trace orders (18 U.S.C. § 206) issued by the court for real-time disclosure of non-content information, including IP address information.

YEAR	RECEIVED	ANSWERED	IN PROCESS	ACCOUNTS EFFECTED
2022 1H	0	0	0	0
2021 2H	0	0	0	0
2021 1H	0	0	0	0
2020 2H	0	0	0	0
2020 1H	0	0	0	0
2019 2H	0	0	0	0

## Search Warrants

Includes only search warrants which require judicial review, probable cause, and inclusion of a location to be searched and a detail of items requested.

YEAR	RECEIVED	ANSWERED	IN PROCESS	ACCOUNTS EFFECTED
2022 1H	0	0	0	0
2021 2H	0	0	0	0
2021 1H	0	0	0	0
2020 2H	0	0	0	0
2020 1H	0	0	0	0
2019 2H	0	0	0	0

## Wiretap Orders

This section includes only wiretap orders that were issued by a court. Wiretapping is the act of a third, undisclosed party monitoring the communications of an individual, or group of persons as means to aid an investigation.

YEAR	RECEIVED	ANSWERED	IN PROCESS	ACCOUNTS EFFECTED
2022 1H	0	0	0	0
2021 2H	0	0	0	0
2021 1H	0	0	0	0
2020 2H	0	0	0	0
2020 1H	0	0	0	0
2019 2H	0	0	0	0

# Transparency Report

## DMCA Takedown Notices

This section quantifies the number of Digital Millennium Copyright Act (DMCA) Takedown Notices we have received. DMCA notices inform us that a customer is in possession of or distributing copyrighted material.

DMCA takedown requests do not result in the sharing of customer personal information with the requesting entity. These requests are the first step in the DMCA takedown process, and not court-ordered at this stage.

YEAR	RECEIVED	ANSWERED	IN PROCESS	ACCOUNTS EFFECTED
2022 1H	0	0	0	0
2021 2H	2	2	0	0
2021 1H	0	0	0	0
2020 2H	2	2	0	0
2020 1H	1	1	0	0
2019 2H	0	0	0	0